

# EXHIBIT C

08/8/2018 02:40 PM PDT

TO:16175720355 FROM:2143820952

Page: 1

## - Fax Transmission

**To:** Claims- Structured Settlements

**From:** Mark Sanders

**Fax:** 16175720355

**Date:** 8/8/2018

**RE:** Wheatlery/Ward

**Pages:** 4

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**Comments:**

Please see the attached correspondence and authorization

08/8/2018 02:40 PM PDT

TO:16175720355 FROM:2143820952

Page: 2

**MARK A. SANDERS, P.C.**

**ATTORNEYS AT LAW**

11511 Katy Freeway, Suite 600A

Houston, Texas 77079

Telephone: 281-531-0902 Facsimile: 281-531-0908

E-mail: [mark@msanderslaw.com](mailto:mark@msanderslaw.com)

August 8, 2018

**Via facsimile 617.572.0355**

John Hancock Life Insurance Co.  
Claims-Structured Settlements  
P. O. Box 55979  
Boston, MA 02205-5979

Re: Structured Settlement Contract No. [REDACTED]  
Owner- Jennifer Wheatley

Dear Ladies and Gentlemen:

I represent Jeremy G. Ward, the named beneficiary under the referenced structured settlement annuity contract. As your records no doubt show, Jennifer Wheatley is deceased. Accompanying this letter is Mr. Ward's executed authorization to discuss this matter with me.

My client began receiving his monthly annuity payments, which payments have ceased-ostensibly as a result of a hold placed on the account. According to my client, an attorney for the decedent's father, Mr. Louis Wheatley of Roswell, Georgia, contacted John Hancock, and for a reason unknown to us the resulting hold was placed on the account.

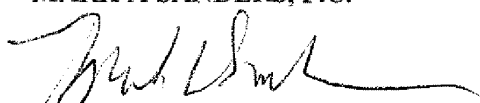
In that Mr. Ward is the duly named beneficiary, we are not aware of any legitimate reason or legal basis for the cessation of the annuity payments other than some nefarious act committed to deprive my client of his entitlement to such payments.

In view of the foregoing, I would like for you to provide me with any documentation and correspondence that prompted the decision to place a hold on the payments. I also request that I speak with a person in your company who is knowledgeable about the facts attendant to this situation.

Please provide the requested documents promptly. Please contact me to discuss the foregoing. I look forward to working with you to resolve this claim.

Very truly yours,

MARK A SANDERS, P.C.



By: Mark A. Sanders

08/8/2018 02:40 PM PDT

TO:16175720355 FROM:2143820952

Page: 3

With a copy to:

Mr. Jeremy G. Ward

MAS/stas

08/8/2018 02:40 PM PDT

TO:16175720355 FROM:2143820952

Page: 4

**Authorization to Release Information**

To: John Hancock Life Insurance Co.

Re: Structured Settlement Contract No. [REDACTED]  
Annuity [REDACTED] Certificate No. [REDACTED]  
Jennifer Wheatley

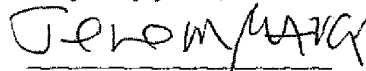
I am represented by the law office of Mark A. Sanders, P.C. and attorney Mark A. Sanders concerning the structured settlement/ annuity contract regarding Jennifer Wheatley. I hereby authorize you to release any and all information to and discuss with, all aspects concerning my the foregoing structured settlement or annuit contract the law office of Mark A. Sanders, P.C. and attorney Mark A. Sanders at their request. I also authorize you to discuss our case with the law office of Mark A. Sanders, P.C. and attorney Mark A. Sanders.

My facsimile or electronic signature is as binding and enforceable as the original thereof.

Thank you for your cooperation.

Dated August 6, 2018.

Very truly yours,



Jeremy G. Ward

SS# [REDACTED]

14806 Cypress Timber Dr.  
Cypress, Texas 77429